

My Power My Way

What if your electric bill was like buying gas for your vehicle?

It can be with **My Power My Way**, MLEC's prepay energy solution.

- No deposits, late fees or monthly bills.
- Monitor your energy use more closely.
- Pay what you want, when you want.

Balance Information

Have your account number ready and select **OPTION 2**, then **OPTION 3** for the auto attendant when calling:

Hickman County:

931-729-3558

Lewis County:

931-796-3116

Perry County:

931-589-2151

Humphreys County:

931-296-2581

Houston County:

931-289-3311

Other Payment Options:

Your local office

Office kiosk

mlec.com/payment-options



@MLConnect



@meriwetherlewisec



@MLConnectLLC



**PAY WHAT
YOU WANT.
WHEN YOU
WANT.**





Traditionally, people receive a utility bill at the end of the month for electricity used in the past 30 days. My Power My Way, a prepay energy option, gives you other options!

What do you mean by prepay?

Think of My Power My Way like putting gas in your car. You pay for the energy before you use it. You can purchase small amounts every few days or “fill up” the tank and not worry about it for several weeks.

Who can participate in the program?

My Power My Way is open to MLEC residential accounts.

How does it work?

When your supply (balance) is low, you simply purchase more. Payments can be made by phone, online, by kiosk, or in person at any MLEC office.

How will I know if my balance is low?

That's up to you as well! You can get an alert by phone, text or email letting you know it's time to recharge your account.

What if my account runs out?

You will receive a message (phone, text,

or email) letting you know service has been interrupted. Power will be restored within 30 minutes of MLEC receiving a payment that gives your account a positive balance. No late fees or reconnection fees involved!

Is prepay the right choice for me?

Prepay works best for those who want to take control of their electric accounts and energy use. If it would be easier for you to make smaller, more frequent payments than one larger payment at the end of the month, My Power My Way has definite benefits.

PLUS! Statistics indicate prepay programs help lower electric consumption due to a member's awareness of usage patterns.

What fees and charges apply?

There's no security deposit, late fee, or reconnection fees. Participating accounts are charged an administrative fee of 25 cents per day. To enroll for My Power My Way, accounts must start with a \$50 credit balance. If the account reaches a zero balance and disconnects, a \$25 credit balance is required for reconnection.

What else do I need to know?

- My Power My Way helps avoid big energy charge surprises because you're watching your use more closely and paying as you go.
- Sign up for alerts letting you know when you use higher amounts of energy than usual.
- At www.mlec.com/payment-options/ you have access to valuable account information:
 1. Account balance.
 2. Daily energy use amounts.
 3. Daily temperature statistics that show how the weather affects the amount of energy used.
 4. Sign up for special account notices from MLEC.

It puts the power in your hands.