



Hickman: 931-729-3558 Lewis: 931-796-3116
Houston: 931-289-3311 Perry: 931-589-2151
Humphreys: 931-296-2581 Website: mlec.com

Because every moment matters.

HOME BROADBAND SERVICE PARTICIPATION AGREEMENT

REQUIRED: Is service location in the city limits? ___ Yes ___ No

PRINT Account Holder Name (Use same name as MLEC electric account if applicable.)

Primary Acct. Holder SSN: _____ DOB ____/____/____ D/L _____ D/L Exp ____/____/____ D/L State _____

PHYSICAL ADDRESS FOR SERVICE LOCATION INSTALLATION - Street Address/Unit City State Zip

Mailing Address if Different From Installation - Street Address/Unit City State Zip

Email Address for Monthly eBill Notice Mobile Number Home Phone Number

Price includes one-time standard outside drop, in-home installation, and free residential gateway/router. If nonstandard drop, you will be notified of fees prior to construction. (Gateway remains property of MLConnect.)

Special Installation Notices: 1) Homeowner is responsible for identifying any underground wires, cables, sprinklers, and similar installations made by the previous or current owners. MLEC/MLC complies with local and state regulations regarding underground construction and thus shall not be liable for damages to any unmarked underground lines or equipment owned by subscribers or utilities. 2) Repair costs to existing MLC service drops or installations will be subscriber's responsibility, except in cases of damage caused by natural forces or manufacturer defects. 3) For new construction projects, a one-inch conduit with pull string must be installed.

SELECT A SERVICE LEVEL: _____ Home Essential 300/300 Mbps - \$49.95 monthly _____ Home Deluxe 1 Gig - \$79.95 monthly

_____ Residential Phone (VoIP) - \$24.95 monthly, plus tax, universal phone charges, etc. (Unlimited local and long distance within the continental U.S., call waiting, caller ID, call forwarding, voicemail, call return, etc. Option to keep current number. Must provide copy of most recent phone bill.)

Check One: _____ Port current phone number(s) (Letter of Authorization & Current Phone Bill Required) or _____ Receive new number

_____ Number of additional phone line(s) at \$19.95 each monthly.

_____ I am the homeowner. (If not, homeowner or landlord must sign approval form before service is rendered.)

_____ A key or gate code is needed to enter my property.

_____ Service is for an RV or mobile site. Special conditions may apply. Ask MLEC for details.

_____ I request a mailed monthly statement INSTEAD OF an eBill notice. **I understand arrival could be delayed due to postal service and that the due date remains the same. (Failure to receive statement does not negate responsibility of payment.)**

_____ I **OPT IN** for billing/service text messages from MLConnect about my account. If number different from above: _____

Special notes: _____

Signature is agreement to MLConnect Terms of Service, Net Neutrality Disclosure, Acceptable Use Policy, and Privacy Notice (available printed, email, or online.) Updates made as needed; current versions available on www.mlec.com/mlconnect/.

Signature

Date

MLEC Use Only

MLEC Acct. Name _____ MLEC Member No. _____

Meter No. _____ Map No. _____ Line & Pole No. _____

Order Processed By: _____ Date: _____ MLConnect Acct. _____

6/3/25