**FCC | CONSUMER CONNECTIONS** 

## ROBOCALLS, TEXTS AND SPOOFING

ROBOCALLS AND TEXTS CAN BE ANNOYING, FRUSTRATING AND -EVEN WORSE - FRAUDULENT.

The FCC is committed to protecting you from illegal robocalls, texts and caller ID spoofing.



Find web resources and learn more at www.fcc.gov/robocalls

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## **What You Can Do**



- Put your mobile and landline numbers on the national Do Not Call Registry.
  Visit donotcall.gov or 1-888-382-1222 from the number you want to register.
- Research apps, services or devices that help block unwanted calls.
- Don't answer calls from unknown callers. That could verify you have an active line. Never call back an unfamiliar number it may lead to a scam.
- Spoofed caller ID numbers may trick you into answering. If you answer a spoofed call, hang up immediately. Do not respond to even simple questions or requests.
- Scam callers may pretend to represent an organization, business or even a government agency. Never reveal any personal or financial information unless you can independently verify the caller.
- FCC rules offer protection against unwanted calls and texts. File a complaint with the FCC to help us determine where to take action. Visit consumercomplaints.fcc.gov



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