



HOME BROADBAND SERVICE PARTICIPATION AGREEMENT

REQUIRED: Is service location in the city limits? Yes No

Account Holder Name (Use same name as MLEC electric account if applicable.) _____

Primary Acct. Holder's SSN: _____ DOB ____/____/____ D/L _____ D/L Exp ____/____/____ D/L State _____

PHYSICAL ADDRESS FOR SERVICE LOCATION INSTALLATION - Street Address/Unit _____ City _____ State _____ Zip _____

Mailing Address if Different From Installation - Street Address/Unit _____ City _____ State _____ Zip _____

Email Address (for eBill notices) _____ Mobile Number _____ Home Phone Number _____

Price includes one-time standard outside drop, in-home installation, and free residential gateway/router. If drop is not standard, you will be notified of fees prior to construction. (Gateway remains property of MLConnect; fee charged if not returned upon cancellation.)

Special Installation Notices: 1) Homeowner is responsible for marking underground wires, cables, sprinklers, etc. added to the home by previous/current owner; MLEC/MLC adheres to local and state regulations for underground construction and shall not be responsible for damages to any unmarked subscriber/utility owned underground lines/equipment. 2) Repair costs to existing service drops and/or installations shall be subscriber's responsibility, unless damage occurs from forces of nature or manufacturer defects.

_____ Home Essential 300/300 Mbps - \$49.95 monthly (Surf the Internet, stream and download video, music and pictures. No data limits!)

_____ Home Deluxe 1 Gig - \$79.95 monthly (All of the above, plus 100x faster than average Internet speeds when your gig-enabled device is plugged into the gateway.)

_____ Residential Phone (VoIP) - \$24.95 monthly, plus tax, universal phone charges, etc. (Unlimited local and long distance within the continental U.S., call waiting, caller ID, call forwarding, voicemail, call return, etc. Option to keep current number. Must provide copy of most recent phone bill.)

_____ Receive new number (no additional paperwork needed) - or _____ Port current phone number(s)

_____ Number of additional phone line(s) at \$19.95 each monthly.

_____ I am the homeowner. (If not, homeowner or landlord must sign approval form - or have one on file - before service is rendered.)

_____ A key or gate code is needed to enter my property.

_____ Service is for an RV or other mobile site, and as such, I understand an enclosure for the equipment is needed prior to the drop installation. *Ask MLEC for details.*

_____ Mail my monthly statement to the address above INSTEAD OF sending an eBill notification. (Failure to receive statement does not negate responsibility of payment.)

_____ (Initial if Applicable) I request my MLConnect account be drafted each month on the 25th. (Electric account draft date remains as it is currently.) Debit/credit card autodrafts must be set up online by the MLConnect subscriber, or contact MLEC for assistance.

Special notes: _____

Signature is agreement to MLConnect Terms of Service, Net Neutrality Disclosure, Acceptable Use Policy, and Privacy Notice (available printed, email, or online.)

Signature _____ Date _____

MLEC Use Only:

MLEC Acct. Name _____ MLEC Member No. _____

Meter No. _____ Map No. _____ Line & Pole No. _____

Order Processed By: _____ Date: _____ MLConnect Acct. _____

9/28/23